

The time had come to replace the roof on our home on Martha's Vineyard and we braced ourselves for the dread island construction drill: chase contractors who don't return calls or emails and flake on appointments, who provide incomplete bids and sketchy references and then take weeks to complete a job that requires your constant supervision.

Mercifully, a neighbor highly recommended Mike Lynch and Associate Roofing. Called Mike on a Friday and he sent his island estimator to our place that day. By Saturday we had a detailed bid at a fair price, which we went over with him point by point by phone on Sunday. Signed the contract and sent him a down payment Monday. Shingles and all materials delivered to our driveway Tuesday—yes, that's right, Tuesday. His amazing crew showed up Wednesday morning and by Friday, eight days from the initial call, they had installed a new skylight and beautiful new asphalt roof with GAF Timberline HD shingles with a transferable life-time warranty and wind-rated to 130-mph. The crew left the job site spotless and with no damage to our plantings or newly installed lawn.

Mike Lynch is rare breed of contractor who likes what he does and takes obvious great joy in exceeding customer expectations. Associate Roofing exceeded ours.

Sharon Britton and John Patrick
West Tisbury, Mass.

The crew was amazingly hard working Crew was amaz day Saturday and we went over it point by point on Sunday with our questions. Signed the contract and sent him a check M